Agenda

• Lawrence Memorial Hospital: A Future of Best-in-Class Care
• Ambulatory Surgery Center (ASC)
  • Efforts to date
• Emergency Department Closure & Urgent Care Expansion
• Current & Future Services at Lawrence Memorial Hospital
Lawrence Memorial Hospital

Best-in-Class Care for Our Community

• Provide advanced care through partnerships and synergies, including with Tufts Medical Center, as part of a larger healthcare system.

• Focused on bringing more services to the community and programs that better meet patient needs and the way they consume healthcare.

• Greater ease to everyday services.

• Being a leading employer.
Ambulatory Surgery Center Project

Traffic and Parking Study

• VHB – Independent, third-party civil engineer group hired to conduct study.
• Scope of study determined with City Traffic Engineer.
• Study broader than usual, and then expanded further at request of community member.
• Commitment to presenting preliminary results at December 12 Community-Wide Meeting.
## Comprehensive Communication and Engagement

### AUGUST
- **August 14** – Email Communication
- **August 15** – Community Wide Meeting
- **August 23** – Email Communication

### SEPTEMBER
- **September 11** – Medford City Council Presentation
- **September 12** – Email Communication
- **September 14** – Email Communication
- **September 18** – Neighbor Group Meeting
- **September 20** – Medford City Council Presentation
- **September 24** – Email Communication
- **September 25** – PFAC Meeting
- **September 27** – Email Communication
- **September 27** – Medford City Council Presentation

### OCTOBER
- **October 10** – Email Communication
- **October 11** – Email Communication
- **October 11** – Medford Senior Center Presentation
- **October 16** – Lions Club Presentation
- **October 16** – Medford City Council Presentation
- **October 18** – Email Communication
- **October 18** - Community Benefits Advisory Council Presentation
- **October 20** – Medford City Council Presentation
- **October 22** – Medford Kiwanis Presentation
- **October 24** – Email Communication
- **October 30** – Medford City Council Presentation

### NOVEMBER
- **November 1** – Medford Health Matters Presentation
- **November 1** – Medford Rotary Presentation
- **November 2** – Email Communication
- **November 5** – Melrose/Wakefield Community Presentation
- **November 7** – Friends of LMH Board Meeting
- **November 7** – Email Communication
- **November 9** – Email Communication
- **November 14** – Meeting with Neighbor
- **November 14** – Community Advisory Group Meeting
- **November 15** – Abutters Drop-in Meeting
- **November 21** – Email Communication
- **November 27** – Medford City Council Presentation
- **November 28** – Meeting with Neighbor
- **December 6** – Second Abutters Drop-in Meeting
- **December 10** – Community Advisory Group Meeting
- **December 12** – Community-Wide Meeting at Medford HS
- **December 19** – Meeting at West Medford Community Center

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**COLOR KEY:**
- **black** = email communications
- **red** = community/neighbor meetings
- **green** = city council meetings
- **blue** = community organization meetings
Ambulatory Surgery Center Engagement

Community Advisory Group

• The Community Advisory Group held its first meeting on November 14, next meeting December 10.
• Currently 10 members, 6 total community members.
• The group discussed and agreed to include one more abutter.
• An important topic discussed by the group was experiences and accessibility for patients.
• This is a volunteer group to help us work through this process; this group augments community engagement, and does not replace any public meetings.
Ambulatory Surgery Center Engagement

Community-Wide Meeting

Wednesday, December 12
6 p.m.
Medford High School, Caron Theater
• Will further promote via robo-calls and postings on websites.

Information provided at meeting
• Preliminary traffic and parking study results
• Site location
• Current and future plans for the Hospital and its campus
Emergency Department Closure

• Factors and data that led to the decision
  • Least used ED in the state.
  • 7 other EDs within 2-6 miles. In a life-threatening emergency always call 911.

• Expanding Urgent Care
  • Expansion of urgent care: new hours will be 7 a.m. to 11 p.m., seven days a week.
  • Only urgent care in the area with these extended early morning and late night hours.
  • Will be promoted through informational campaign.

• Timeline and Process
  • Notified DPH and announced publically on November 7, 2018.
  • Expect to file on December 7, 2018 with DPH.
  • Starts 90-day DPH review process.
  • Public comment and public hearing early January, to be set by DPH.
## Transforming Healthcare at Lawrence Memorial Hospital

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<th>Patient Care Services</th>
<th>TODAY</th>
<th>FUTURE</th>
<th>Existing Structure</th>
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**FUTURE**

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Questions/comments email: community@melrosewakefield.org  
Website/info/email sign up form: www.melrosewakefield.org/visionLMH
Delivering Best-in-Class Healthcare to the Community

• The Ambulatory Surgery Center is a vital component to reinvesting and delivering best-in-class care at this campus.
• Committed to working together with you to deliver inter-connected services that provide comprehensive care locally for all residents.

Resources to stay connected on Lawrence Memorial Hospital campus activity.
• Special website resource: www.melrosewakefield.org/visionLMH
• Special email for community to send questions to: community@melrosewakefield.org

Lawrence Memorial Hospital of Medford
Proudly wellforce
A clinical partner of Tufts Medical Center
Thank You!